# Mark C. Curran Jr. Sheriff Raymond J. Rose Undersheriff

## MEDIA RELEASE

Lake County Sheriff's Office • 25 South Martin Luther King, Jr., Avenue• Waukegan, Illinois 60085

#### For Immediate Release

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#### **Telephone Scam Alert**

The Lake County Sheriff's Office has received reports of Lake County residents receiving fraudulent telephone calls from individuals representing themselves to be Lake County officials. These fraudulent calls are appearing on the recipients' caller identification as telephone numbers used by the Sheriff's Office. Thus, it appears the victims are receiving a valid call from the Lake County Sheriff's Office, when this in fact is not the case.

During this specific scam, the fraudulent caller states they are an 'officer of the Court' and need to serve the unsuspecting caller with a collection notice to collect money.

In these instances the offenders are using tools to "spoof" their telephone number. Even though the offenders are not calling from the Sheriff's Office, they mask their telephone number to make it appears as if the call is originating from the sheriff's office.

Residents should be aware the Lake County Sheriff's Office NEVER calls to solicit money for any reason.

If you feel you've received a fraudulent telephone call, contact the Sheriff's Office to determine the validity of the call.

#### Safety Tips:

- Don't give identifying or personal information to anyone over the telephone, unless you have confirmed who you are speaking with
- If you are unsure of a caller's identity, ask for their name and callback number, then hang-up and verify their information via the Internet or telephone book
- If a caller is asking for someone who isn't currently home, simply tell the caller they can't come to the telephone (versus informing the caller you could be home alone)

For more information on scams please visit: <a href="http://www.lakecountyil.gov/209/Sheriffs-Office">http://www.lakecountyil.gov/209/Sheriffs-Office</a>

### **End of Release**